



SHIPPING PROCEDURES

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HOW ARE YOUR SHIPPING CHARGES CALCULATED?

DOMESTIC ORDERS - SHIPPING CHARGES ARE BASED ON UPS/FED EX SHIPPING RATES, USING THE DELIVERY ZIP CODE SPECIFIED FOR THE DELIVERY ZONE, AND THE ITEM'S WEIGHT & DIMENSIONS. PERMIT BOX COMPANY RESERVES THE RIGHT TO CHANGE PARCEL CARRIERS WITHOUT NOTICE.

INTERNATIONAL ORDERS – FOR INTERNATIONAL SHIPPING, WE WILL PHONE OR EMAIL YOU WITH RATE OPTIONS AND QUOTES.

EXPRESS ORDERS - CONTACT US TO REQUEST EXPRESS SHIPPING AVAILABILITY FOR PRODUCTS. OUR NUMBER IS (941) 753-5131.

HOW LONG WILL IT TAKE TO RECEIVE MY ORDER?

DEPENDING ON THE SHIPPING ADDRESS, YOU SHOULD EXPECT TO RECEIVE YOUR ORDER IN APPROXIMATELY 5 TO 10 DAYS. PLEASE NOTE THAT CUSTOM PRINTED ORDERS INVOLVING ARTWORK MAY TAKE APPROXIMATELY 14 DAYS.

HOW DO I RETURN MERCHANDISE?

ALL ITEMS MUST BE RETURNED IN ORIGINAL PACKAGING AND MUST BE ACCOMPANIED BY A **RETURN AGREEMENT (RMA) FORM WITH AN RMA NUMBER**. PLEASE FILL OUT OUR ONLINE RETURN AGREEMENT FORM (RMA). YOU WILL BE ISSUED AN RMA# ONLINE. PRINT THE COMPLETED RMA FORM AND INCLUDE IT WITH YOUR RETURN PACKAGE. CONTACT US DIRECTLY IF YOU HAVE QUESTIONS OR NEED FURTHER ASSISTANCE. YOU MAY REACH US AT (941) 753-5131 OR OFFICE@PERMITBOXCOMPANY.COM. ITEMS MUST BE RETURNED WITHIN 30 DAYS OF PURCHASE TO BE ELIGIBLE FOR REFUND.

PLEASE FEEL FREE TO VIEW PERMIT BOX COMPANY'S COMPLETE TERMS OF USE AND PRIVACY POLICY.